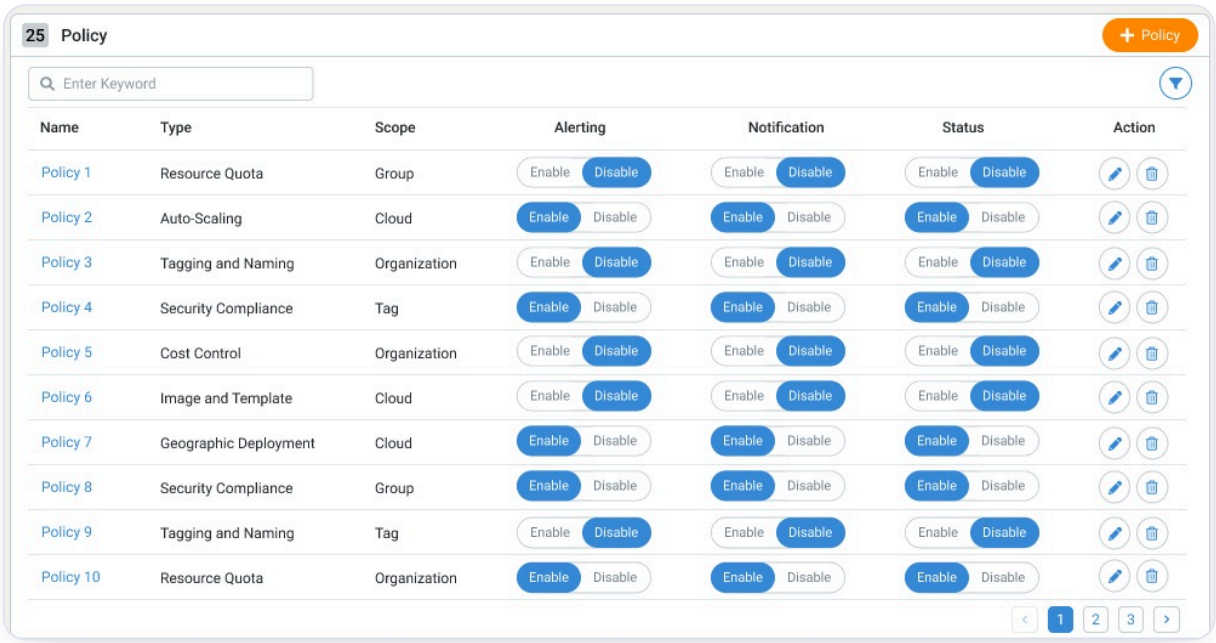
INDUSTRY CASE STUDY · BANKING & FINANCIAL SERVICES

Deliver faster without losing control

Financial services teams need speed for digital products and strict control for regulators. UnityOne HCMP gives both: governed self-service across every cloud, with policies and an audit trail on every action.



Policies with scope, alerting, notification and status.

The challenge

- Weeks-long lead times for environments and application stacks
- Inconsistent security, tagging and compliance across clouds
- No unified view of workloads, policies or operational actions
- Operators overloaded with manual cross-tool coordination

How UnityOne HCMP helps

- AI-powered multicloud discovery and contextual intelligence
- Service catalog with conversational self-service and approved blueprints
- Agentic orchestration for provisioning, configuration and lifecycle actions
- Centralized policy, identity and compliance guardrails

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CUSTOMER CASE STUDY

Leading financial services company consolidates hybrid cloud ops and cuts overhead by 60%

A global financial services company replaced weeks-long environment lead times and manual cross-tool coordination with a governed service catalog, agentic orchestration and centralized policy guardrails, integrated with ITSM, CMDB, monitoring, backup and identity systems.

CAPABILITIES USED

Governed service catalog
Approved blueprints with RBAC, approvals and expiry.

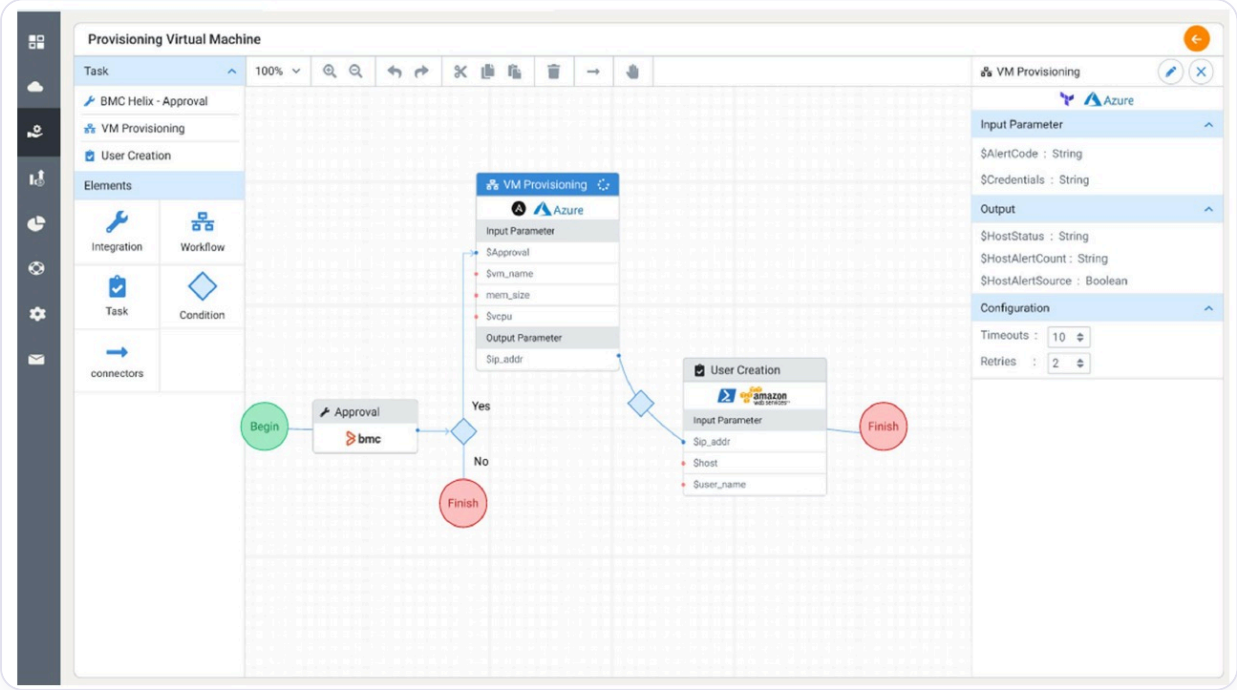
Policy guardrails
Security, tagging and compliance applied everywhere.

Agentic orchestration
Provisioning, configuration and lifecycle actions.

ITSM & CMDB integration
ServiceNow and BMC Helix approvals and sync.

RBAC & identity
Role-based access with identity integration.

AI with human approval
Agents act only after the right person approves.



Workflow with ITSM approval, Azure provisioning and AWS user creation.

RESULTS

What the company achieved

60%
Lower operational overhead

2–3x
Higher engineering productivity

90%
Routine L1/L2 tasks automated

60% result as published on unityone.ai for a leading financial services company. Productivity and automation figures are UnityOne published HCMP ranges. Results vary by environment.

WHY UNITYONE

Governed by design
Policies, approvals and RBAC on every action.

Audit-ready
Every request, change and approval on record.

Proven in BFSI
60% lower overhead at a leading financial firm.

GETTING STARTED

STEP 1
Explore
Try HCMP hands-on in the UnityOne AI Playground.

STEP 2
Connect
Discover one private and one public cloud in a single view.

STEP 3
Expand
Publish a catalog and roll out policies to every cloud.

GET STARTED

See Cerne™ HCMP in action

Explore the platform hands-on in the UnityOne AI Playground, or talk to our team about your private cloud, public cloud and Kubernetes estate.

▷ Enter Playground ✉ Contact Us

Email: contact@unityone.ai · Playground: cerne.unityone.ai · Sales: unityone.ai/contact-us

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