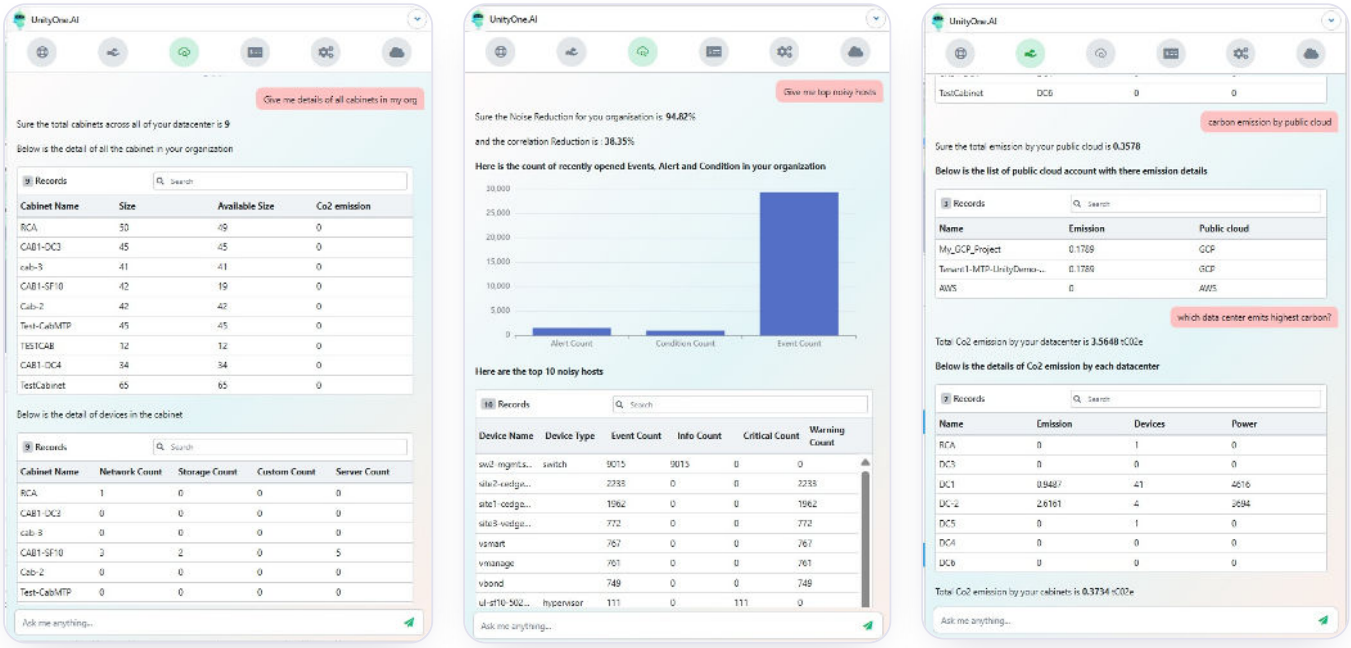
TECHNICAL BROCHURE · GENAI & AGENTIC AI

Automate cloud operations with AI

A conversational copilot across DCIM, AIOps, FinOps, GreenOps and hybrid cloud management, with AI agents that execute under the controls you set.



Cabinets and capacity, noisy hosts, and carbon by data center.

4 domains

One assistant

DCIM, AIOps, FinOps and GreenOps, plus hybrid cloud management.

Plain language

No query skills needed

Answers with tables, charts and summaries.

Private LLM

Your data stays yours

Guardrails, permissions and human approvals.

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PLATFORM OVERVIEW

GenAI and agentic AI capabilities

GenAI is part of Cerne™, which unifies DCIM, AIOps, HCMP, FinOps and GreenOps in one AI-driven control plane, so the assistant answers from one shared inventory, topology and governance model.

GenAI	What it does
Ask your cloud anything	Combines telemetry, topology, incident, cost and sustainability data for contextual answers
Investigate incidents	Analyze alerts, correlate signals, reduce noise, identify root cause, suggest remediation
Data to decisions	Reports, forecasts and recommendations for performance, capacity, cost, compliance and sustainability
Agents via conversation	Deploy agents through chat with built-in policies, permissions and approvals
AI coworker	Insights for cloud engineers, data center teams, FinOps practitioners and IT leaders
Security	Private AI environment with predefined guardrails

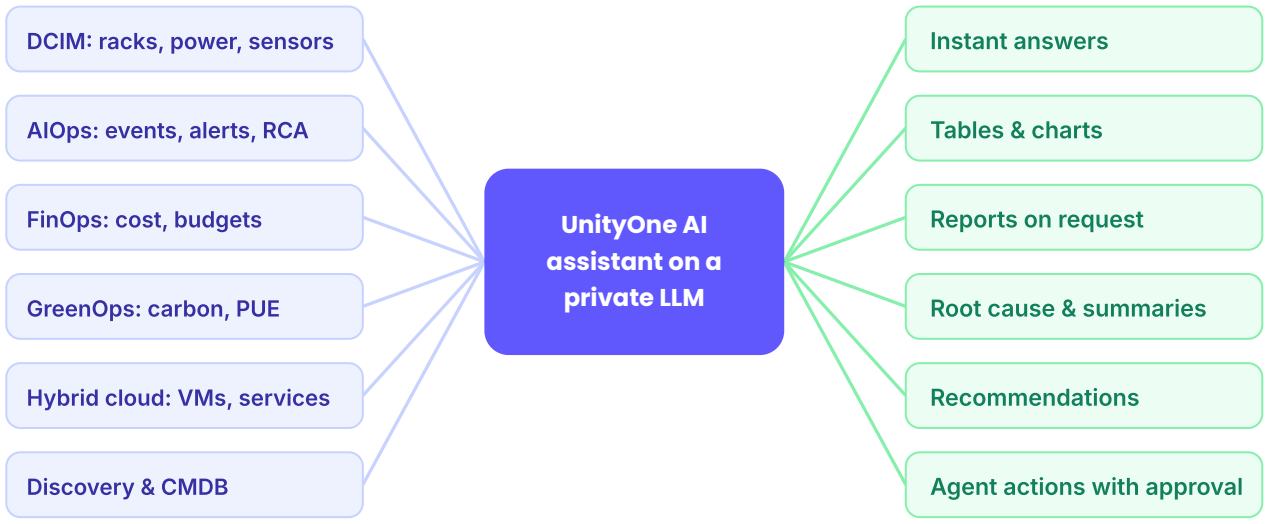
Agentic AI	What it does
Pre-built agents	Network, compute, databases, FinOps, ITSM, root-cause analysis, remediation and more
Agent Builder	No-code/low-code custom agents, reusable skills and workflows
Multi-agent execution	Network, compute, storage, database and application layers in a single action plan
Event triggers	Alerts, incidents, policy conditions, schedules, API calls or natural-language prompts
Autonomy and HITL	Autonomy levels per workflow; sensitive changes routed to approvers
Monitoring	Status, steps, actions, results, exceptions and approvals in one view

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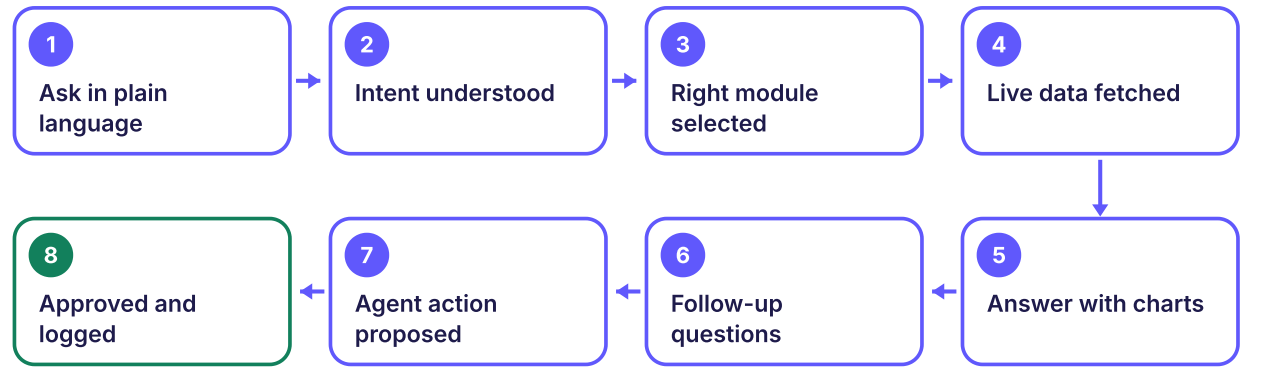
ARCHITECTURE

From question to governed action

Each question is routed to the right module, answered from live data, and can lead to an agent action that runs only within policy.



The conversation flow



Module routing
Explore tabs for Support, Unity Services, Unity View, Cost Analysis, Unity Setup and Unity Cloud.

Clarifying questions
For example, which alert state or severity.

Answer formats
Summaries, searchable tables, pie, donut and bar charts.

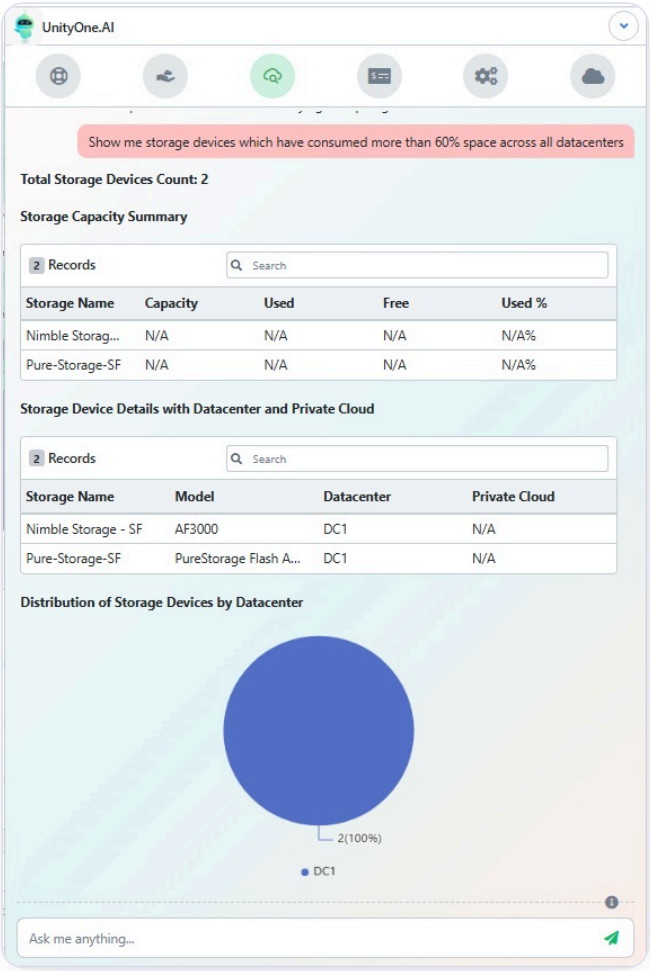
Guidance
Step-by-step product how-to answers.

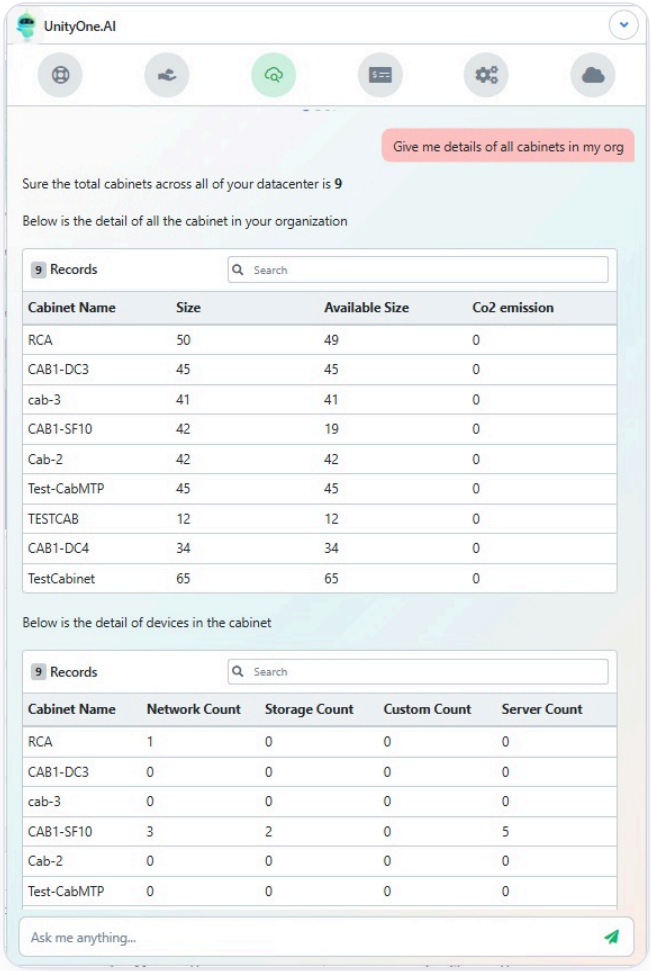
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GENAI FOR DCIM

Natural-language data center intelligence

Monitor, analyze and optimize physical infrastructure through natural-language queries.





Inventory
Active, inactive and unknown devices by type, with distribution chart.

Storage
Capacity, used and free by device, data center and private cloud.

Cabinets
Size, available size, CO_2 and device counts by category.

Alerts and recommendations
Proactive, from the same data.

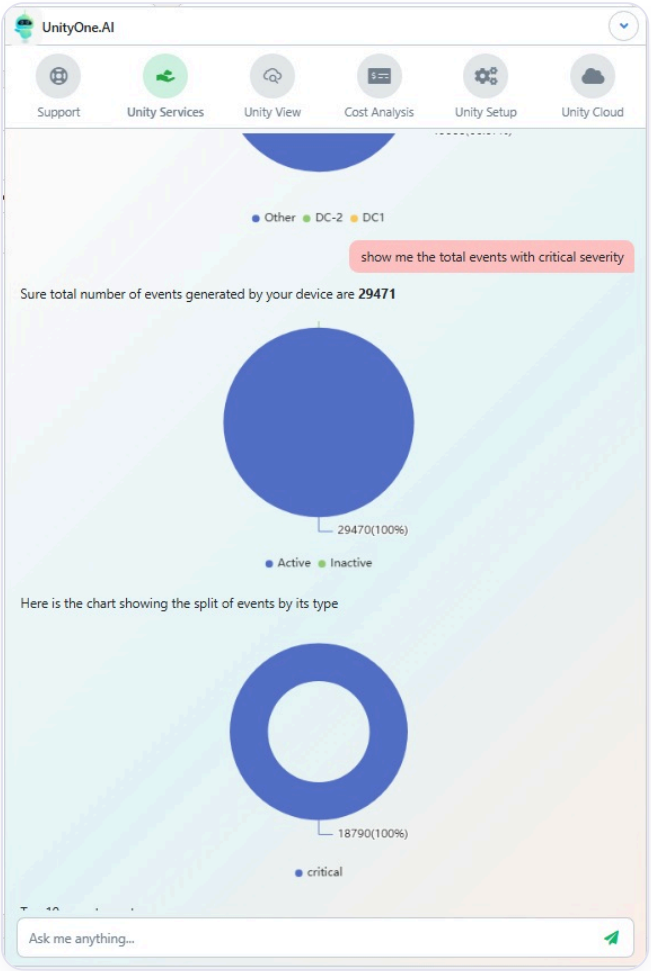
Try asking

- Give me details of all cabinets in my org
- Show me storage devices that have consumed more than 60% space

GENAI FOR AIOPS

Conversational incident intelligence

Interpret logs, events and performance data in real time to diagnose, predict and resolve.





Noise metrics
Noise reduction and correlation reduction for the organization.

Events
Totals by severity and type, with charts.

Alerts
Open, closed or all; info, warning or critical.

RCA and summaries
Root cause and incident summaries by asking.

Try asking

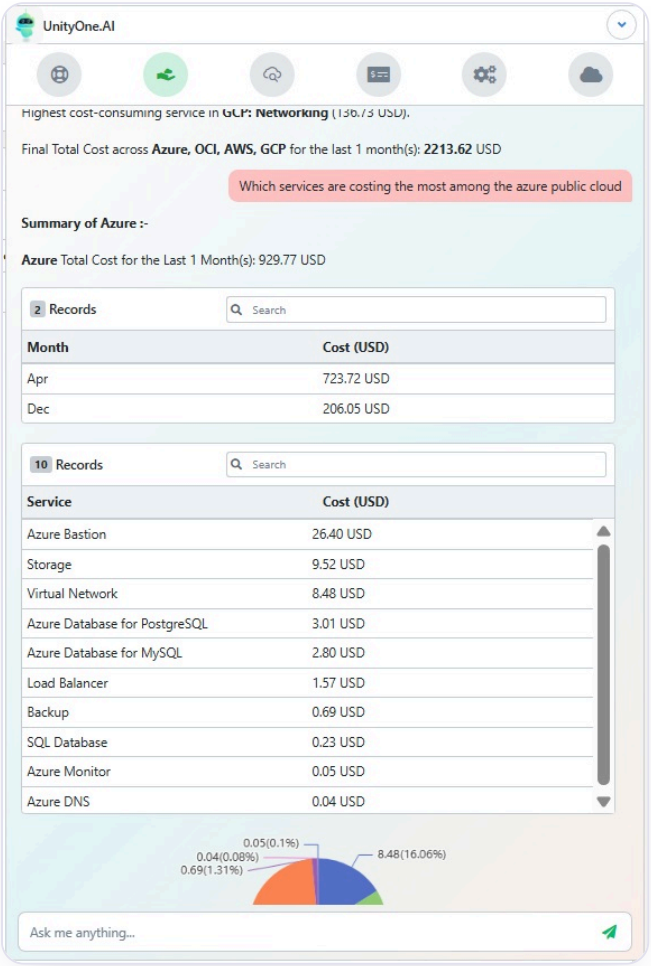
- Give me top noisy hosts
- Show me the total events with critical severity

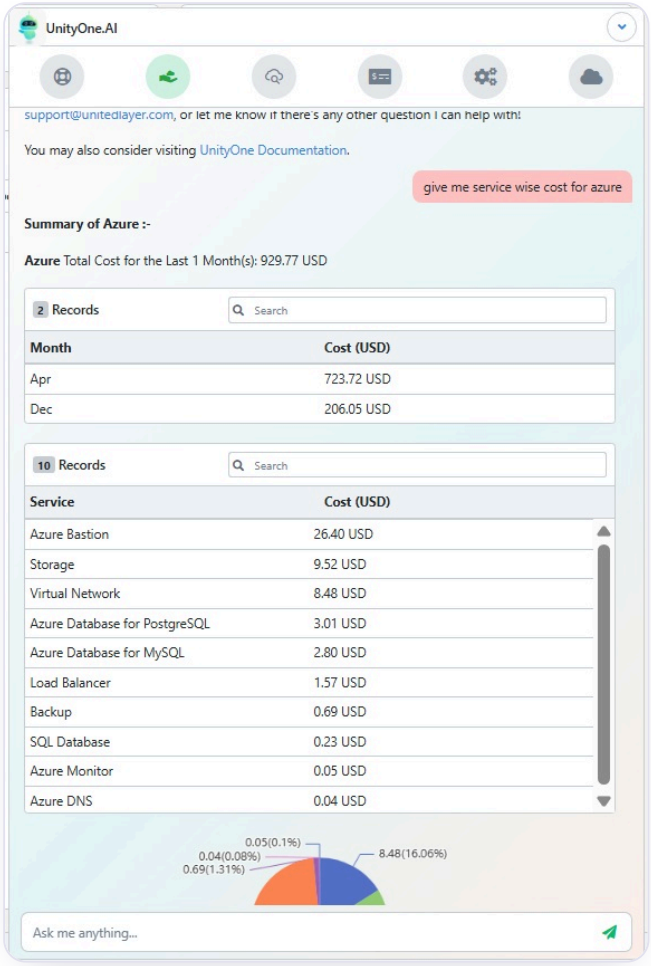
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GENAI FOR FINOPS

Conversational cost intelligence

Cost breakdowns by cloud, region and service, with charts, and the reasons behind changes.





Multicloud totals
Across Azure, OCI, AWS and GCP.

Monthly cost
By month, in a searchable table.

Service-wise cost
Every service, with a pie chart.

Explain changes
The ‘why’ behind unexpected cost.

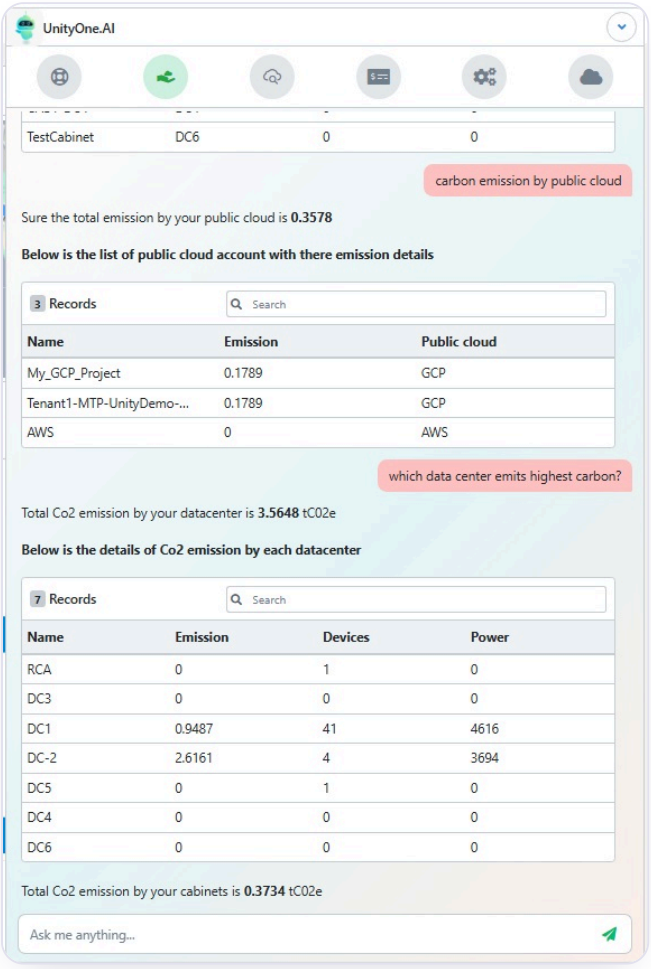
Try asking

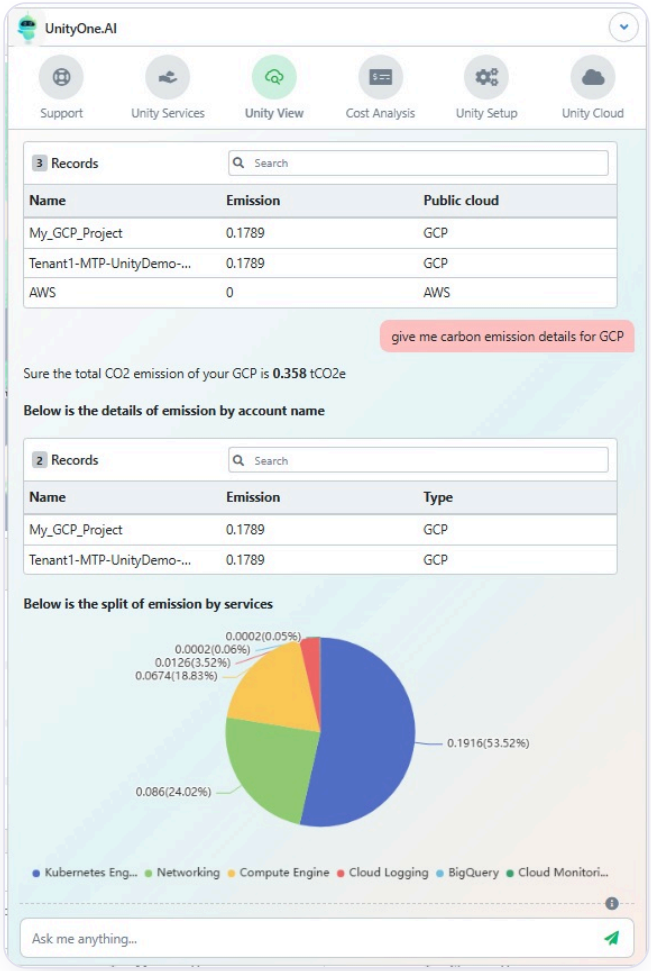
- Which services are costing the most among the Azure public cloud?
- Give me service-wise cost for Azure

GENAI FOR GREENOPS

Conversational sustainability intelligence

Carbon footprint, energy efficiency and green initiatives across data centers and public clouds.





Organization total
tCO$_2$e with split by data center and private cloud.

By data center
Emission, devices and power per site.

By cloud
Emission per account and per service.

Reporting
Monthly, quarterly and yearly by asking.

Try asking

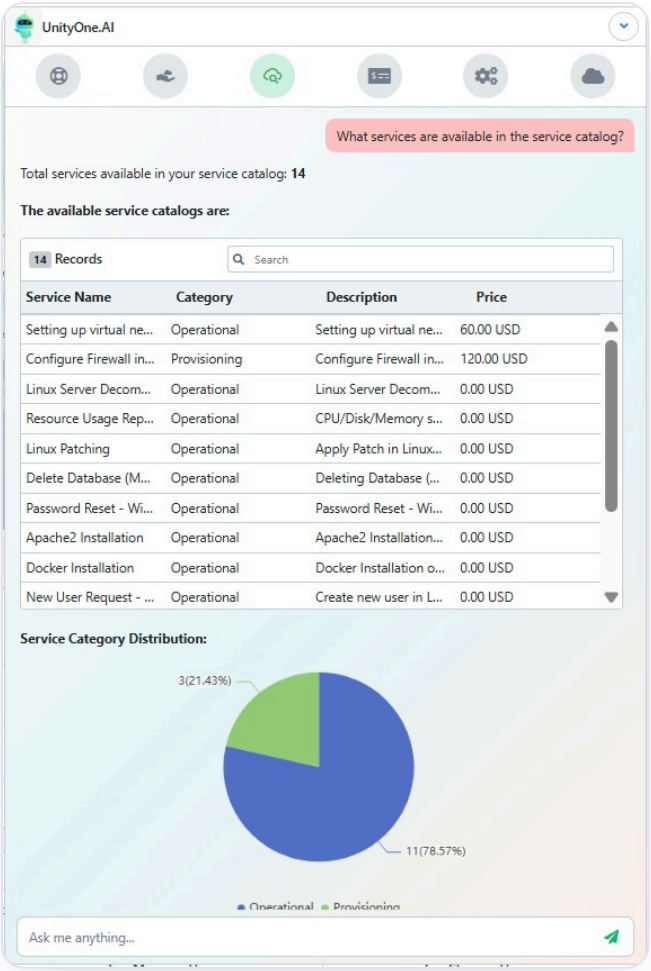
- Which data center emits the highest carbon?
- Give me carbon emission details for GCP

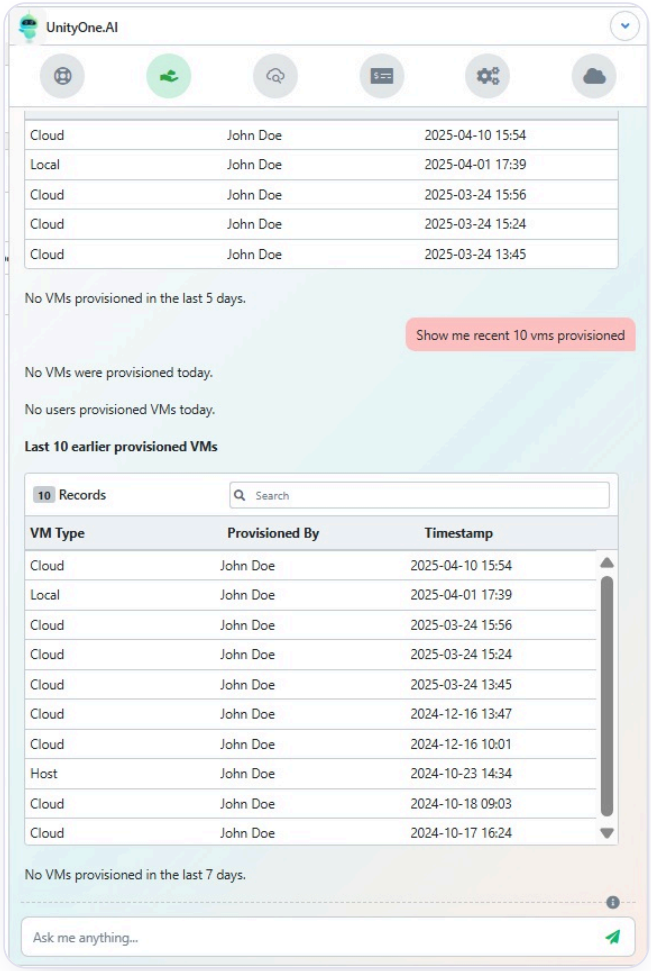
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GENAI FOR HYBRID CLOUD MANAGEMENT

Your cloud estate in one conversation

Real-time metrics and reports across private and public clouds, without navigating dashboards.





Public clouds
Accounts per provider and services per account.

Service catalog
Services, categories and prices.

Provisioning
Recently provisioned VMs and who requested them.

Status and utilization
For any cloud resource.

Try asking

- How many public clouds are available in my organization?
- Show me the 10 most recent VMs provisioned

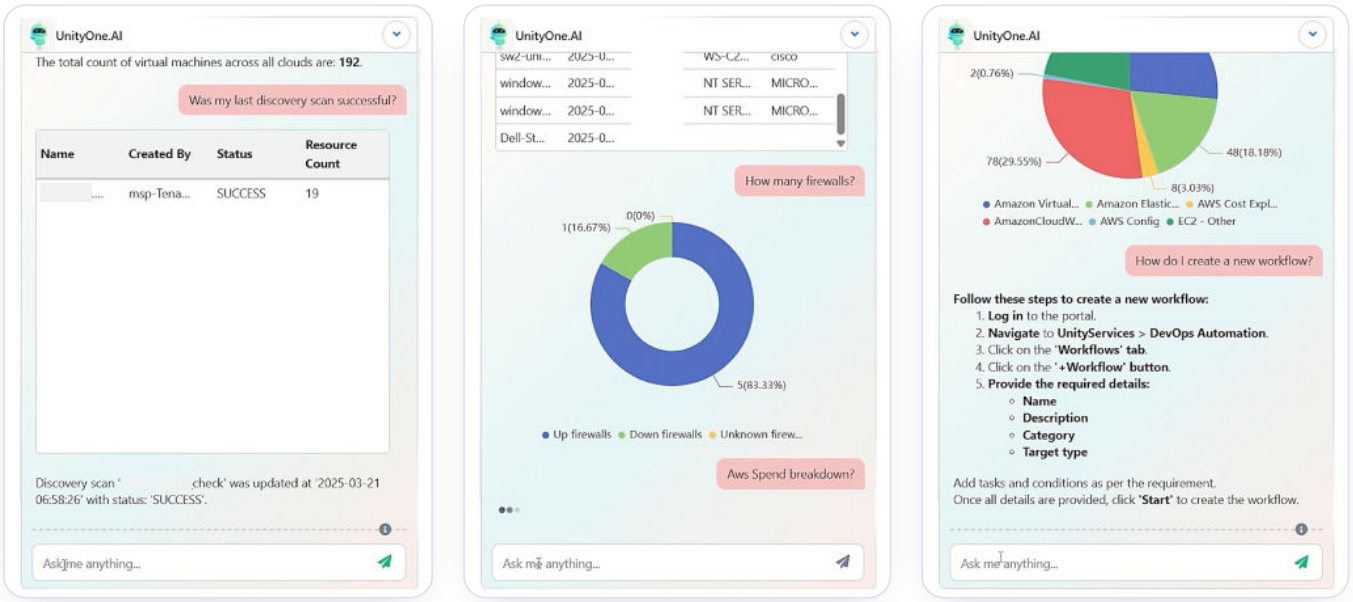
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AGENTIC AI

Agents that execute under your controls

From pre-built agents to custom workflows built in the no-code/low-code Agent Builder. Set the autonomy level for each workflow.





Discovery scan status, firewall status and step-by-step workflow guidance.

Pre-built agents
Network, compute, databases, FinOps, ITSM, RCA and remediation.

Agent Builder
No-code/low-code agents, skills and workflows.

Event triggers
Alerts, incidents, schedules, API calls or prompts.

Central monitoring
Steps, results, exceptions and approvals.

Technical specifications at a glance

What the UnityOne AI assistant connects to, answers and executes.

Area	Specification
Domains	DCIM, AIOps, FinOps, GreenOps, hybrid cloud management, discovery
Data used	Telemetry, topology, incidents, events and alerts, cost, carbon and energy, inventory
Answer formats	Text summaries, searchable tables, pie, donut and bar charts, step-by-step guidance
Agents	Pre-built (network, compute, databases, FinOps, ITSM, RCA, remediation); custom via Agent Builder
Triggers	Alerts, incidents, policy conditions, schedules, API calls, natural-language prompts
Governance	Autonomy levels, permissions, policies, human-in-the-loop approvals, central monitoring
Security	Private LLM; data stays in your private AI environment; predefined guardrails
Deployment	Part of Cerne™; SaaS or on-premises; multi-tenant

GET STARTED

Meet your AI coworker

Ask the UnityOne AI assistant your own DCIM, AIOps, FinOps and GreenOps questions in the Playground, or talk to our team about bringing it to your operations.

Enter Playground | Contact Us

Email: contact@unityone.ai · Playground: cerne.unityone.ai · Sales: unityone.ai/contact-us

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