ILLUSTRATIVE SUCCESS STORY · BANKING & FINANCIAL SERVICES

A bank's IT team gets answers without data leaving the building

A bank runs regulated workloads across its own data centers and public clouds. The UnityOne AI assistant, on a private LLM, lets operations, FinOps and risk teams ask questions without sending data to a public AI service.

WHY GENAI FITS BANKING & FINANCIAL SERVICES

Banks need fast answers during incidents and audits, but cannot send operational data to public AI services. A private-LLM assistant with permissions, guardrails and human approval for changes fits strict control requirements, and Gartner reports that 54% of I&O leaders see cost optimization as their top goal for AI.

THE ORGANIZATION

A retail and commercial bank with primary and disaster-recovery data centers, a private cloud and a growing public cloud footprint. Teams include IT operations, a FinOps function and technology risk.

The challenge

- Incident triage slowed by many monitoring tools
- Cloud cost questions waiting on engineering
- Audit and risk requests answered by hand
- Public AI tools ruled out by data policy

What they did with UnityOne AI

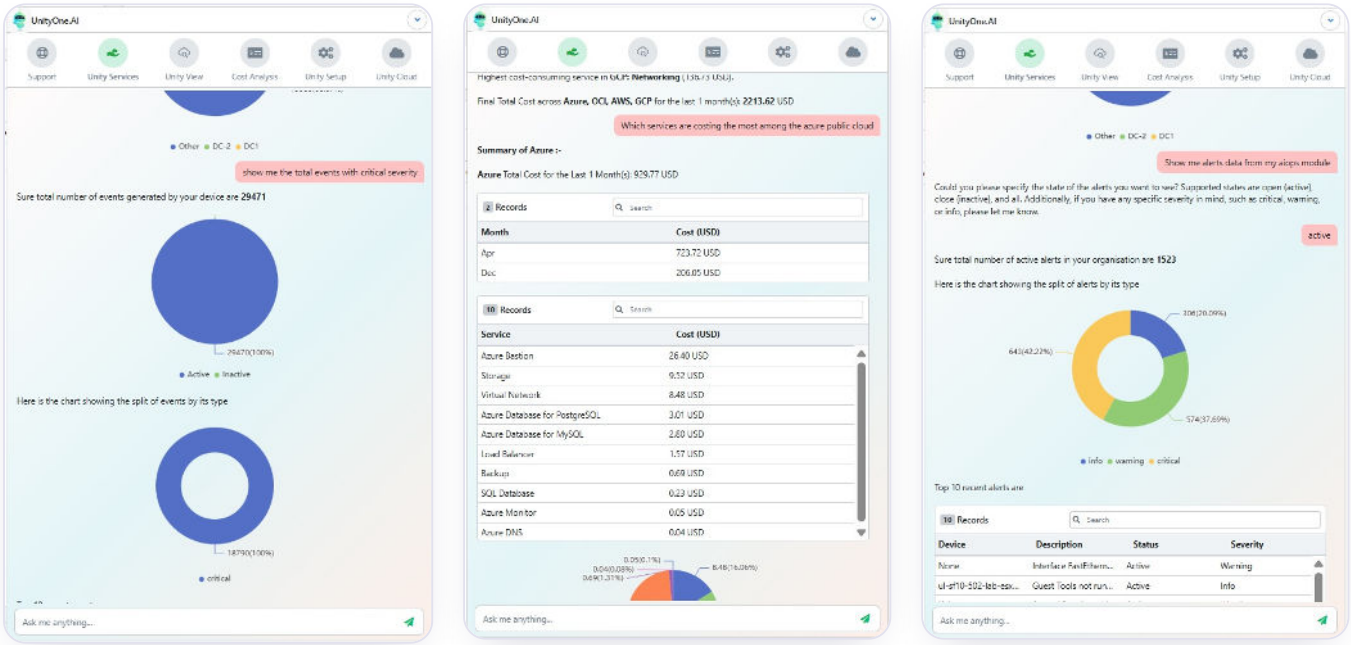
- Deployed Cerne™ with the assistant on a private LLM
- Gave operations, FinOps and risk teams access by role
- Used the assistant for incident summaries and cost questions
- Kept every agent action behind human approval

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A DAY WITH THE AI COWORKER

Questions that used to take hours

When	Who	They ask	They get
06:50	Operations engineer	“Show me the total events with critical severity”	Critical events by type, with a chart
09:30	FinOps analyst	“Which services are costing the most among the Azure public cloud?”	Azure services ranked by cost
12:00	IT manager	“Show me alerts data from my AIOps module”	Active alerts by severity, after a clarifying question
17:10	Cloud engineer	“Give me a list of my Azure services”	Azure services and resource counts



Critical events, Azure services by cost, and alerts by severity.

THE OUTCOME

What changed for the team

Data stays private
Answers from a private LLM inside the bank's environment.

Faster triage
Critical events and alerts in seconds.

Cost clarity
FinOps answers without waiting for engineering.

Controlled automation
Every agent action approved by a person.

Illustrative success story: a composite scenario showing how teams in this industry use the UnityOne AI assistant. It is not a named customer, and outcomes are described qualitatively, not measured results.

WHY UNITYONE

Private LLM
Built for regulated data.

Guardrails
Permissions and policies.

Human approval
For every sensitive change.

GETTING STARTED

STEP 1
Ask
Try the assistant in the UnityOne AI Playground.

STEP 2
Connect
Link your data centers, clouds and monitoring.

STEP 3
Delegate
Hand routine tasks to agents, with approvals.

GET STARTED

Meet your AI coworker

Ask the UnityOne AI assistant your own DCIM, AIOps, FinOps and GreenOps questions in the Playground, or talk to our team about bringing it to your operations.

Enter Playground | Contact Us

Email: contact@unityone.ai · Playground: cerne.unityone.ai · Sales: unityone.ai/contact-us

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