CUSTOMER CASE STUDY · UTILITIES

A global utility simplifies management of data center assets across continents

THE CUSTOMER

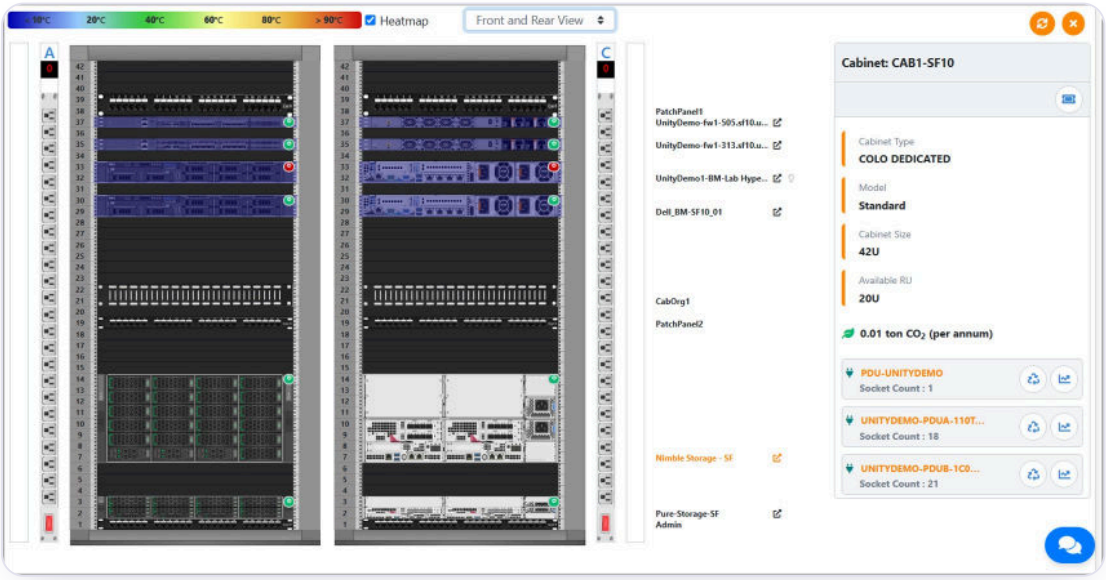
One of the world's largest publicly listed utility companies, active in electricity and gas transmission and distribution across the US, UK and Europe.

The challenge

- Limited visibility of geographically dispersed data center assets
- No real-time analysis of cabinet power usage
- Physical asset management constrained across global locations
- Carbon emissions hard to monitor across the IT estate

The solution

- Asset discovery and onboarding across multiple locations
- Central dashboard with world map views and status indicators
- Remote power management, capacity planning, socket mapping, heat maps and rack management
- Carbon footprint analysis by device, cabinet and data center, with recommendations



Rack view with heat map, front and rear, and cabinet details.

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WHAT CHANGED

What the customer gained

Remote control
Power, rack and socket management without travel.

Real-time power insight
Cabinet power usage analyzed live.

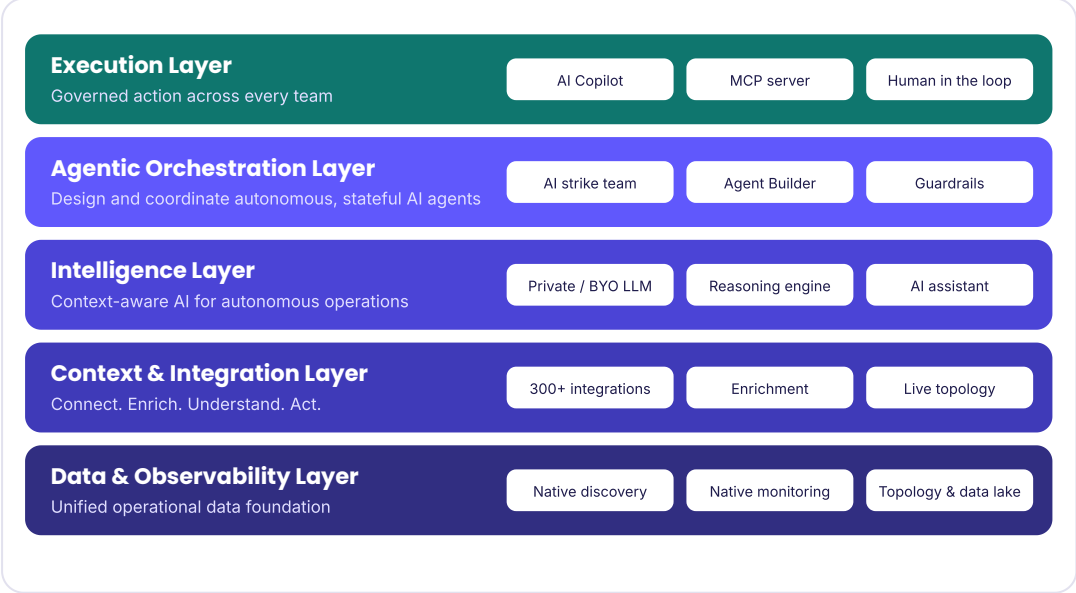
Capacity planning
Know where space and power are available.

Carbon visibility
Emissions by device, cabinet and data center.

The published case study describes the capabilities delivered; quantified results were not available in the published text, so outcomes are described qualitatively.

How Cerne™'s layers delivered it

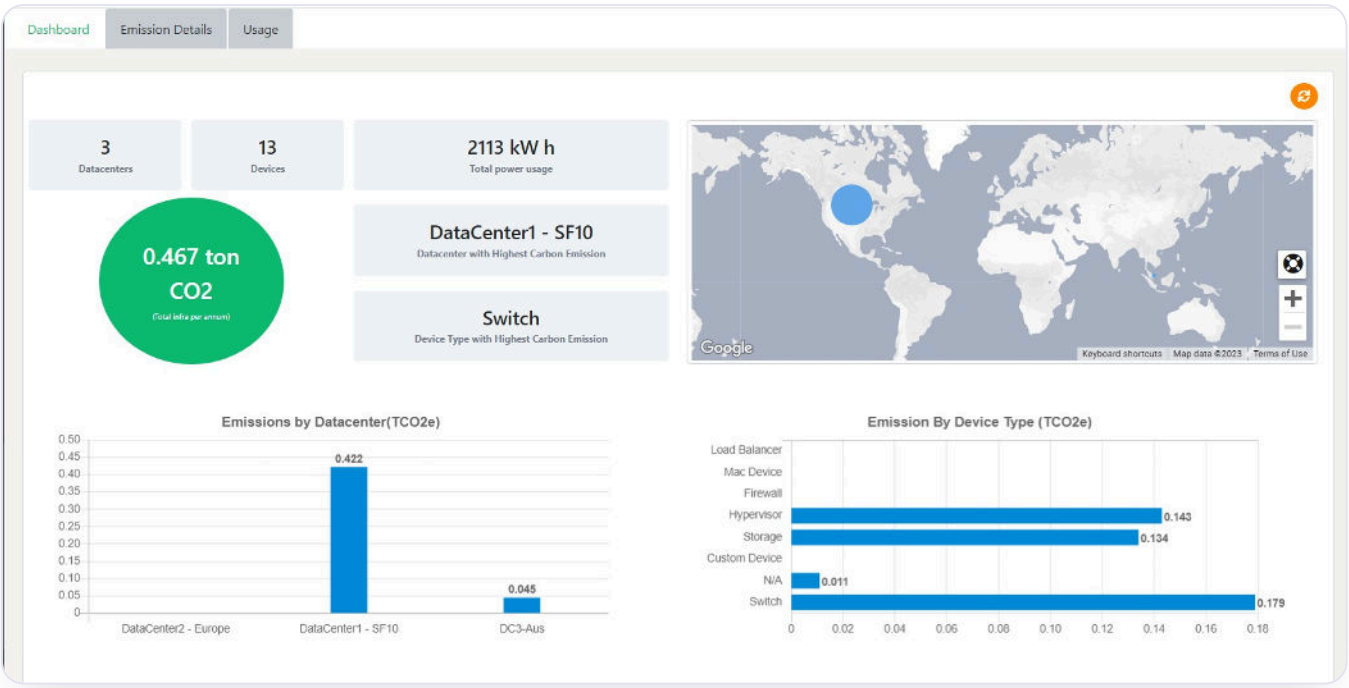
Layer	What was used
Data & Observability	Asset discovery and onboarding across sites
Context & Integration	World map, rack and socket-level context
Intelligence	Capacity planning and carbon analysis
Execution	Remote power and rack management



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IN THE PRODUCT

What the team works with every day



Carbon by data center and device type.

WHY CERNE™

Most comprehensive
DCIM, AIOps, HCMP, FinOps, GreenOps and GenAI in one.

Agentic by design
Agents act within your guardrails.

Proven at scale
350+ global customers.

GET STARTED

See Cerne™ in action

Explore the Agentic Cloud Management Platform hands-on in the UnityOne AI Playground, or talk to our team about autonomous operations for your hybrid and multicloud estate.

Enter Playground | **Contact Us**

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