



CERNE™ AGENT ECOSYSTEM VALUE REPORT

The business value of an AI operations team

What six specialized agents are worth when they remove cloud waste, resolve routine tickets, patch on time and keep databases healthy, within your guardrails.

Up to 85%

L1/L2 incidents resolved autonomously

Published enterprise ITOps case study.

25–35%

Lower cloud costs

Published UnityOne AI FinOps range.

3x

Engineering productivity

Published UnityOne AI figure.

40–60%

Lower operational overhead

Published UnityOne AI range.

In this report

- 1 · Why now: the problems agents solve
- 2 · Proof from an enterprise ITOps team

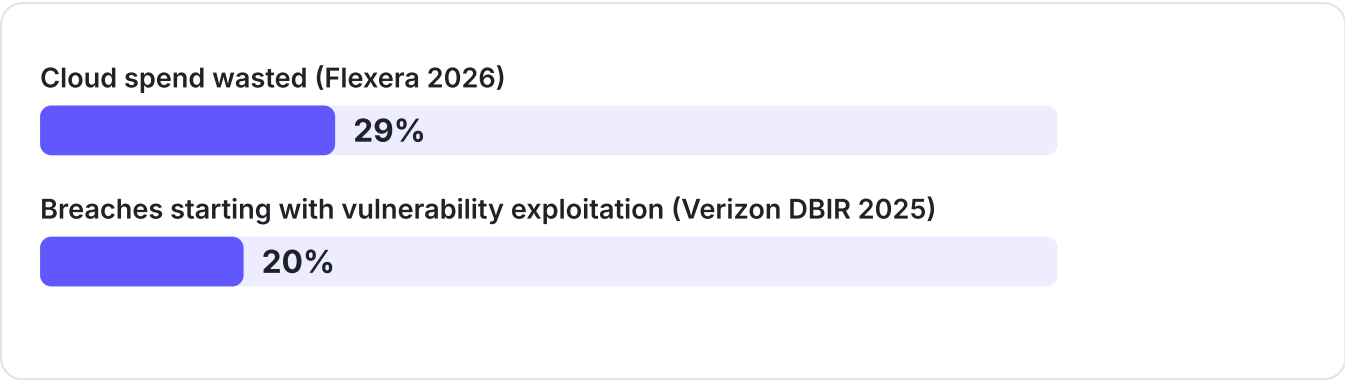
- 3 · Worked example: four agents at work
- 4 · Value beyond the numbers

The worked example on pages 4–5 is a model built on stated assumptions and published UnityOne AI ranges, not a quote or guarantee.

1 · WHY NOW

The problems the agents are built for

Independent research on the cost of doing operations by hand.



241 days

Average breach lifecycle

IBM Cost of a Data Breach Report 2025.

\$4.44M

Average cost of a data breach

IBM Cost of a Data Breach Report 2025.

Where each agent creates value

Agent	Value
FinOps Agent	Reduced cloud spend; Improved resource utilization
CloudOps Agent	Reduced MTTR and operational effort; Improved system reliability
Database Agent	Improved database performance and reliability; Reduced manual effort
Security Agent	Faster threat detection and response; Reduced security risk exposure
Patching Agent	Reduced vulnerability exposure and risk; Automated patch compliance
ITSM Agent	Faster incident resolution (MTTR); Reduced manual effort

2 · PROOF

An enterprise ITOps team resolves up to 85% of L1/L2 incidents autonomously

The challenge

- ! 20+ monitoring tools, each firing alerts
- ! Hours of cross-tool triage
- ! No trust in unsupervised AI in production

The solution

- ✓ One correlated incident stream
- ✓ Governed automation for routine incidents
- ✓ Human approval for high-stakes actions

**Up to
85%**

**L1/L2 resolved
autonomously**

20–30%

Lower MTTR

~70%

**Alert noise
eliminated**

40–60%

**Less manual
overhead**

Results as published on unityone.ai. Results vary by environment.

Leader and Outperformer, GigaOm Radar for Cloud Management Platforms 2025. *"UNITYONE.AI stands out as a comprehensive cloud management platform by bridging on-premises automation with multicloud orchestration."*

3 · WORKED EXAMPLE

What four agents could be worth to a hybrid enterprise

A transparent model. Engineering time is valued at \$55 an hour (\$115K loaded cost). Each input is a stated assumption or a published UnityOne AI range.

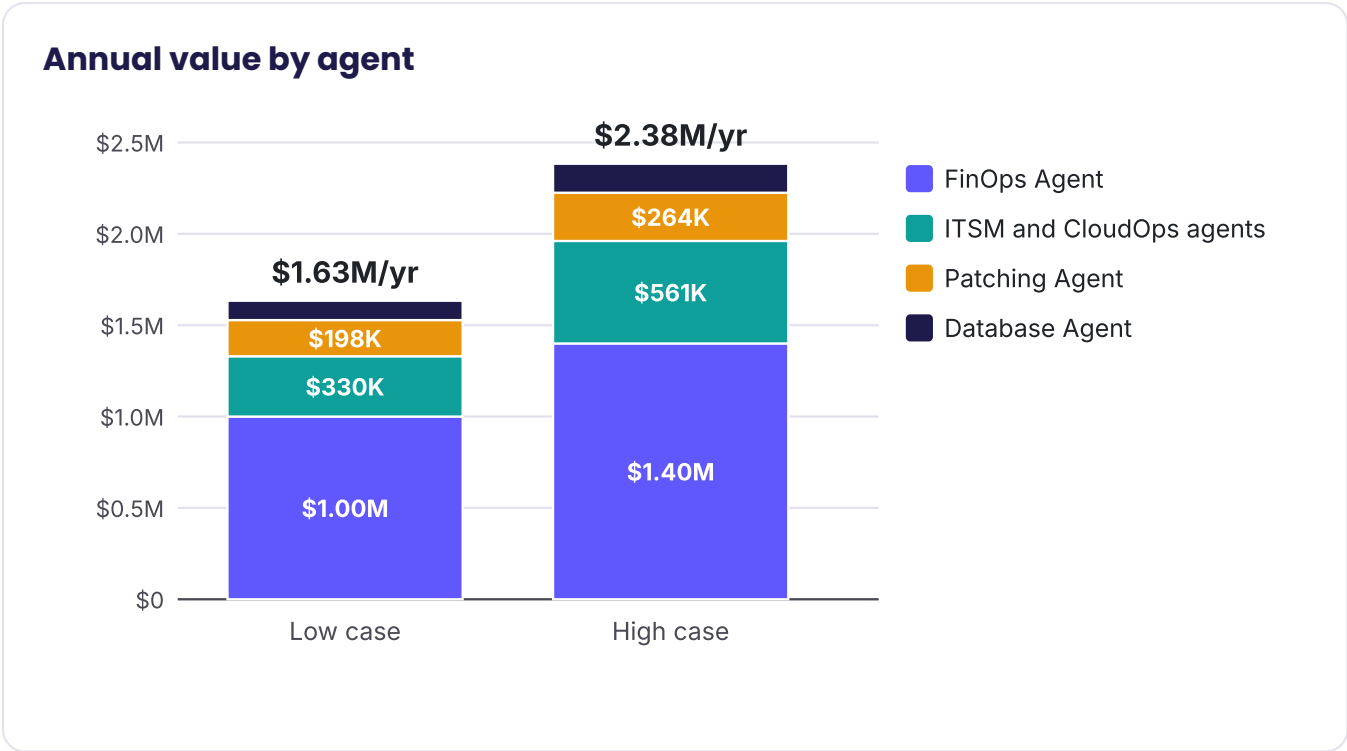
Agent	Inputs	Per year
FinOps Agent	\$4.0M annual cloud spend (assumption) × 25–35% (published)	\$1.00M–\$1.40M
ITSM and CloudOps agents	2,000 L1/L2 tickets a month at 30 minutes each (assumption) × 50% to 85% resolved by agents (assumption to published maximum)	\$330K–\$561K
Patching Agent	1,000 servers, monthly patching, 30 minutes each (assumption) × 60–80% automated (assumption)	\$198K–\$264K
Database Agent	200 databases, 2 hours a month of routine work each (assumption) × 40–60% (published overhead range)	\$106K–\$158K
Security Agent	Risk reduction; not modeled in dollars	–

Why the Security Agent is not in the total

Its main value is avoided breach cost, which depends on risk exposure rather than hours saved. For context, IBM puts the average breach at \$4.44M and 241 days from start to containment.

3 · WORKED EXAMPLE, CONTINUED

Annual and three-year value



**\$1.63M–
\$2.38M**

Value per year

**\$4.90M–
\$7.15M**

Value over three years

11,520–17,880

Engineering hours
returned a year

Values are before subscription cost and exclude avoided breach and downtime costs. Replace the assumptions on page 4 with your own, or ask our team to model your environment.

4 · VALUE BEYOND THE NUMBERS

What teams gain that a spreadsheet can't show

- | | |
|---|--|
|  A team that never sleeps
Routine work handled around the clock. |  Governed autonomy
Auto, approval or escalate, by policy. |
|  Complete audit trail
Every decision and action recorded. |  Shared context
Agents pass context to each other. |
|  Faster response
From signal to fix in minutes. |  One platform
Agents built on Cerne™ data and context. |

Build your own business case

Gather these inputs and our team will model your value with you:

- | | |
|---|---|
| ✓ Annual cloud spend | ✓ Servers and patch cycles |
| ✓ L1/L2 tickets a month and handling time | ✓ Databases and routine DBA hours |
| ✓ Engineer loaded cost | ✓ Security alert volume and response time |

GET STARTED

Model the value of Cerne™ agents

See the agents in the UnityOne AI Playground, or ask our team to build a value model for your operations.

▶ Enter Playground

✉ Contact Us

Email: contact@unityone.ai · Playground: cerne.unityone.ai · Sales: unityone.ai/contact-us