ILLUSTRATIVE SCENARIO · BANKING & FINANCIAL SERVICES

A bank closes vulnerabilities faster without breaking audit

THE ORGANIZATION

A regional bank with primary and disaster-recovery data centers, a private cloud and a growing Azure footprint, under strict change-control and audit rules.

The challenge

- Critical vulnerabilities open for weeks while changes wait for approval
- Security alerts from SIEM triaged by hand
- Change records and audit evidence assembled manually
- Fear that automated patching would break core systems

The solution

- Security Agent correlating SIEM, CMDB, user and network data
- Patching Agent validating impact against maintenance windows
- ServiceNow approval for every production change
- Automatic rollback and incident creation if a patch fails

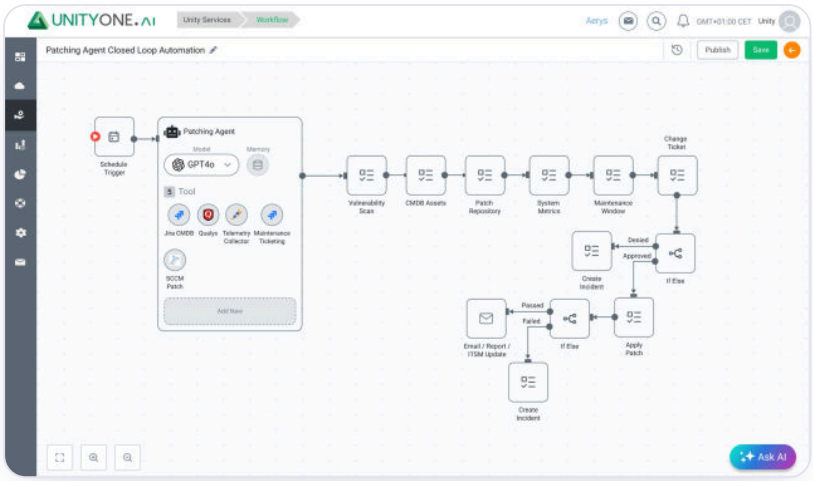
Agents deployed

Security Agent | Patching Agent | ITSM Agent

How the agents handled it

Security	Patching	ITSM	Patching	ITSM
Spots an exploited vulnerability	Patches it in the maintenance window	Raises and closes the change	Rolls back if health checks fail	Closes the change with full audit trail

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Patching Agent closed-loop automation with change ticket, approval, apply patch and incident on failure.

EXPECTED OUTCOMES

What the team gains

Smaller attack window
Vulnerabilities closed in the next approved window.

Audit-ready by default
Every decision, approval and action recorded.

Analysts freed
Routine triage and patching handled by agents.

Safe automation
Rollback and incidents when anything fails.

Illustrative scenario: a composite showing how organizations in this industry use Cerne™ agents. It is not a named customer, and outcomes are described qualitatively, not as measured results.

WHY CERNE™ AGENTS

Specialized
Six agents built for real ITOps work.

Governed
Auto, approval or escalate by policy.

Connected
300+ integrations and one data model.

GET STARTED

Put Cerne™ agents to work

See the agent ecosystem hands-on in the UnityOne AI Playground, or talk to our team about which agents to deploy first in your hybrid and multicloud estate.

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