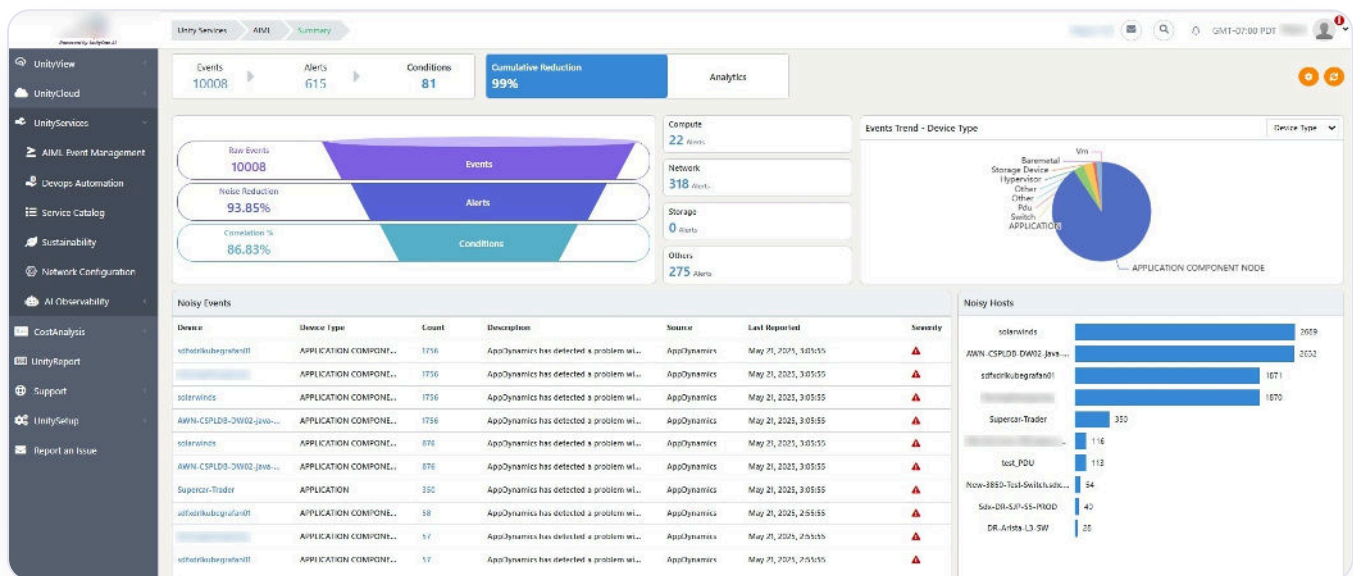


CERNE™ AIOps BY UNITYONE AI

Fewer alerts, faster fixes, calmer on-call

UnityOne AIOps brings every alert from every monitoring tool into one place, finds the real problem, and fixes routine issues automatically, always within the limits you set.



Thousands of events reduced to a few conditions that need attention.

85%

L1/L2 incidents resolved autonomously

Under human-in-the-loop governance.

20–30%

Faster mean time to resolution

Real-time correlation and RCA.

~70%

Alert noise eliminated

Thousands of alerts, a handful of incidents.

WHY IT MATTERS

Too many alerts, not enough answers

Most IT teams run many monitoring tools. Each sends its own alerts, so real problems get buried, engineers spend hours finding the cause, and every minute of downtime costs money.

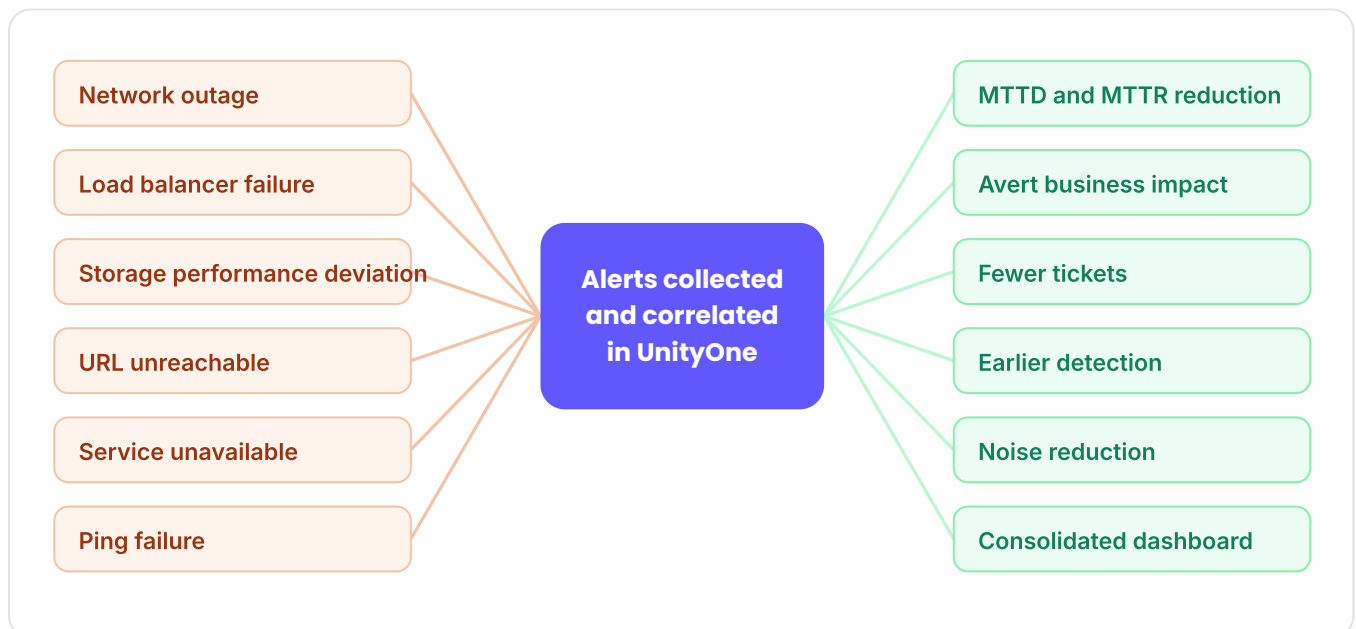
Without AIOps

- ! Alert storms that hide the real incident
- ! Hours of manual triage across tools
- ! The same fixes done by hand, again and again
- ! Outages caused by risky changes
- ! Burned-out on-call teams

With UnityOne AIOps

- ✓ A handful of clear incidents instead of thousands of alerts
- ✓ Root cause in seconds, with the reasoning shown
- ✓ Routine fixes run automatically, with approval when needed
- ✓ Risky changes caught before production
- ✓ On-call freed from low-value work

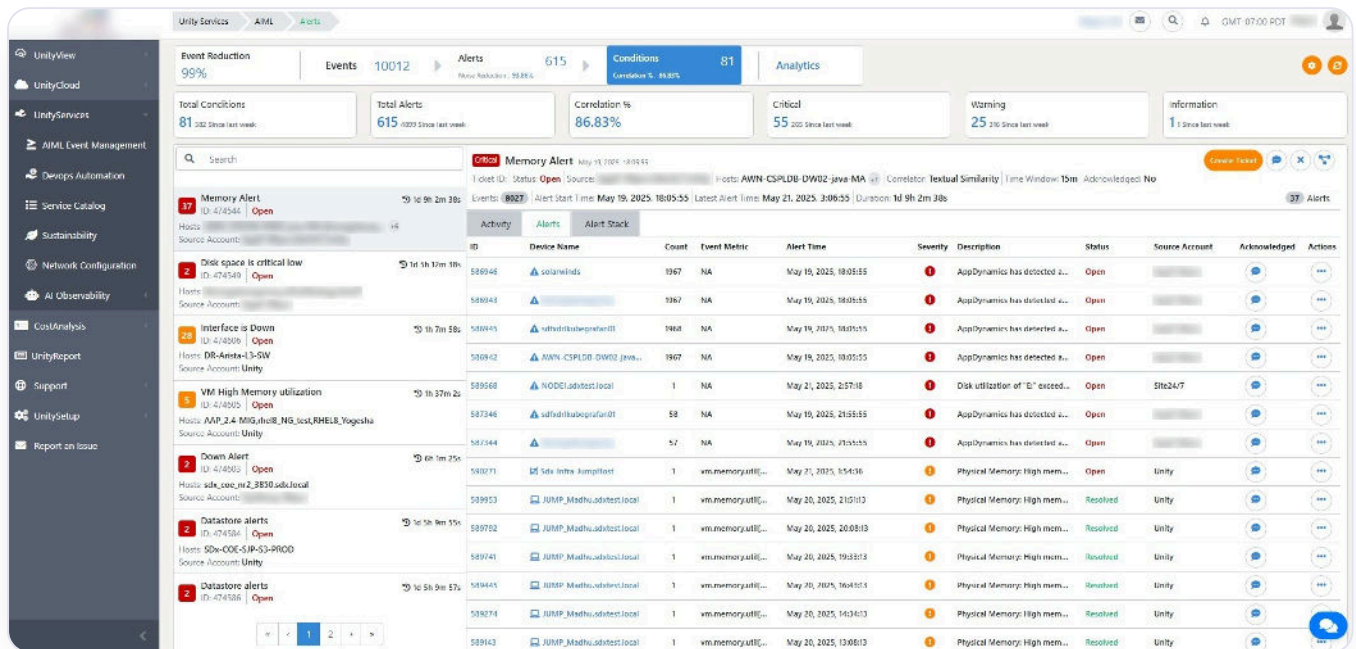
From many alerts to clear outcomes



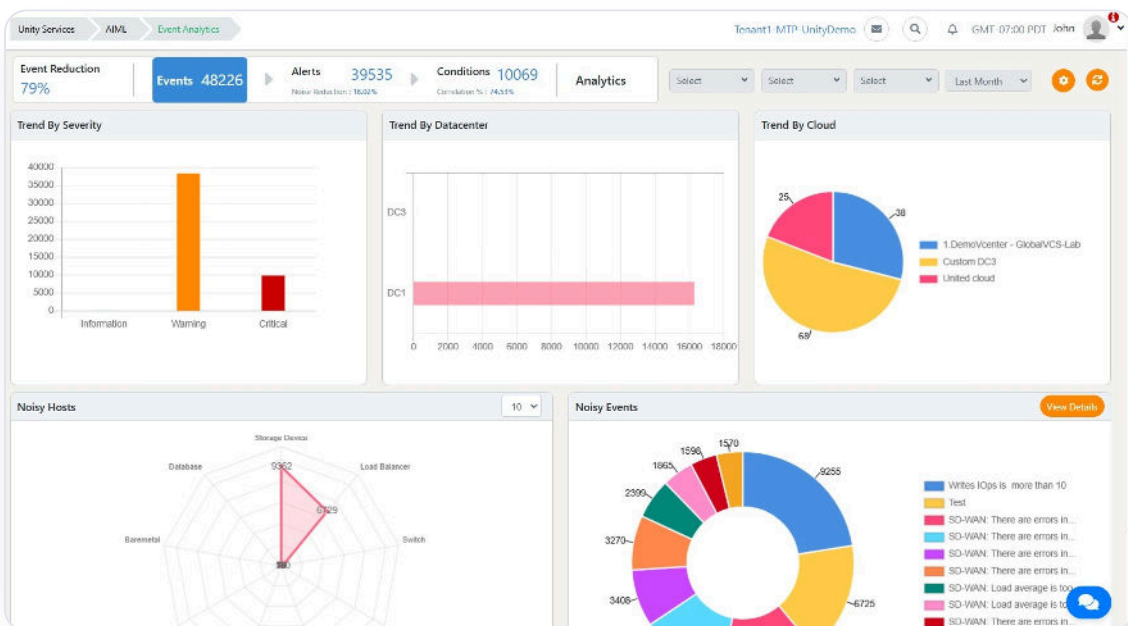
SEE WHAT MATTERS

One clear picture of every incident

UnityOne groups related alerts into a single incident, shows which hosts and events are noisiest, and points to the likely cause.



Related alerts grouped into one incident, with the full alert history.

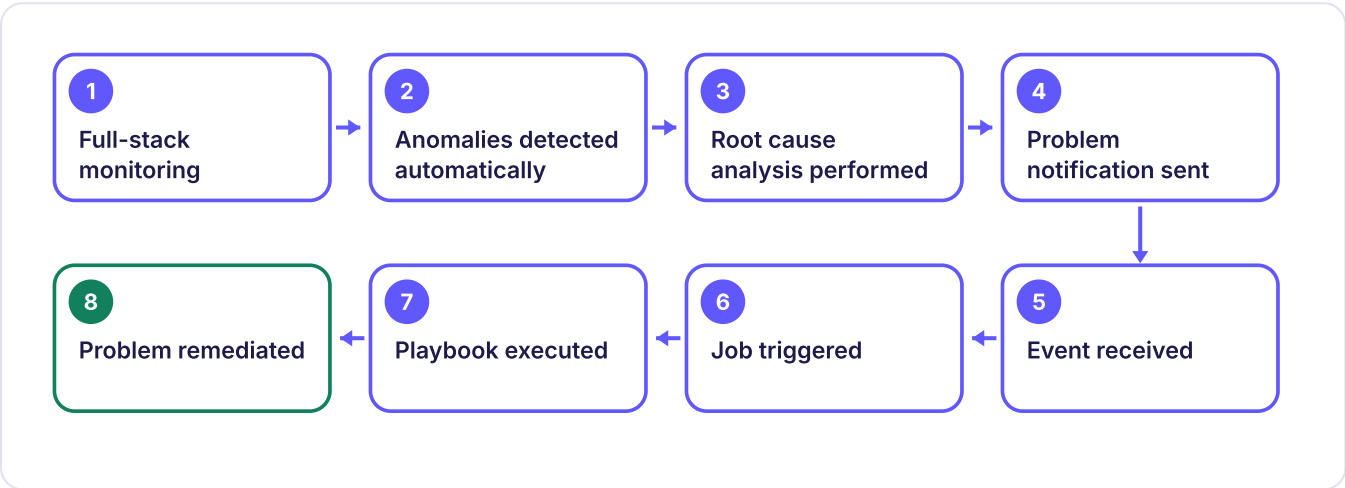


Trends by severity, data center and cloud, plus the noisiest hosts and events.

FIX IT AUTOMATICALLY

Routine problems resolve themselves

When a known problem appears, UnityOne runs the same fix your best engineer would, and asks for approval before anything high-stakes. Every action is logged and can be reversed.



Consistent every time
Runbooks run the same way, day or night.

Connected to your service desk
Tickets created and updated automatically.

You stay in control
Approval for high-stakes actions.

Fewer outages
Forecasts and change checks prevent problems.

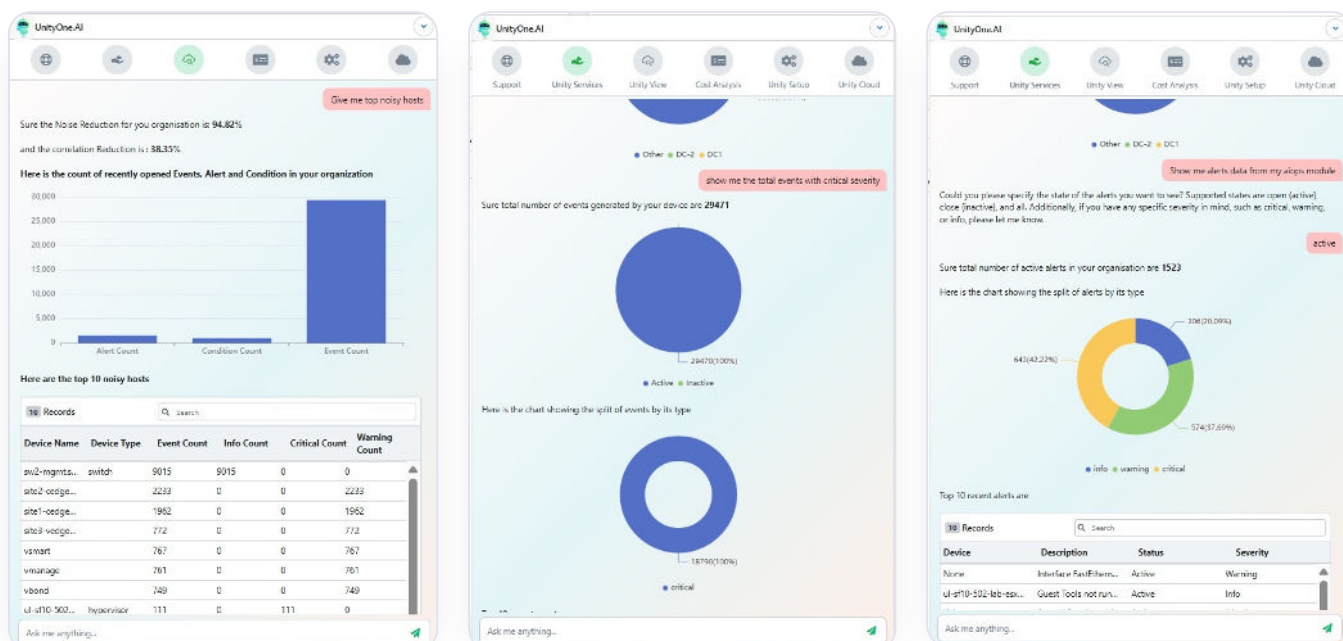
477 Triggers						
Trigger Name	Severity	State	Status	Mode	Action	
#22: High CPU utilization	Warning	OK	disabled	single		
Device has been replaced	Information	OK	enabled	single		
High ICMP ping loss	Warning	OK	enabled	single		
High ICMP ping response time	Warning	OK	enabled	single		

Triggers link an event to the playbook that fixes it.

ASK IN PLAIN ENGLISH

An AI assistant for your operations

Ask "What are my noisiest hosts?" or "Show me critical events" and get the answer with charts in seconds.



The UnityOne AI assistant answering operations questions.

WHO BENEFITS

Built for everyone who keeps services running

ON-CALL ENGINEERS

Less noise

Fewer pages, clear incidents and routine fixes handled automatically.

IT OPERATIONS LEADERS

Faster resolution

Lower MTTR and fewer outages, with full visibility.

SERVICE DESK

Accurate tickets

Incidents raised, routed and escalated automatically.

BUSINESS LEADERS

Less downtime

Fewer costly outages and a safer path to automation.

Getting started is simple

STEP 1

Explore

Try AIOps in the UnityOne AI Playground.

STEP 2

Connect

Bring your monitoring tools into one stream.

STEP 3

Automate

Turn on runbooks with the approvals you choose.

CUSTOMER STORY

An enterprise ITOps team resolves up to 85% of L1/L2 incidents autonomously

The challenge

- ! More than twenty monitoring tools, each firing its own alerts
- ! Alert storms buried real incidents; on-call was burning out
- ! Root cause took hours of cross-tool triage
- ! Leadership would not approve AI acting unsupervised in production

The solution

- ✓ Unified every signal into a single correlated incident stream
- ✓ Enriched incidents with change and topology context
- ✓ Governed automation resolved routine incidents autonomously
- ✓ High-stakes actions gated for human approval, every action logged and reversible

**Up to
85%**

**L1/L2 incidents
resolved
autonomously**

20–30%

**Lower mean time
to resolution**

~70%

**Alert noise
eliminated**

40–60%

**Less manual
overhead**

The team also prevented change-caused outages by catching high-risk changes before production. Results as published on unityone.ai; results vary by environment.

GET STARTED

See Cerne™ AIOps in action

Explore the platform hands-on in the UnityOne AI Playground, or talk to our team about turning alert noise into resolved incidents.

▶ [Enter Playground](#)

✉ [Contact Us](#)

Email: contact@unityone.ai · Playground: cerne.unityone.ai · Sales: unityone.ai/contact-us