

UNITYONE AITM

LUMI

AI Coworker Built for ITOps

Accelerate operator productivity, manage hybrid and multicloud estate with one conversational interface. Investigate incidents, query any layer of the stack, and act – without switching tools or dashboards.



SEE Investigate

Diagnose incidents across your stack in plain language.



ASK Query

Ask infrastructure questions and get answers instantly.



DO Act

Execute actions at machine speed, within guardrails.

The AI Coworker That Never Sleeps



~85%

of L1 and L2 alerts resolved with no human input



~90%

of routine operational tasks automated



~40-60%

reduction in operational overhead in year one



100+

prebuilt integrations across ITSM, observability, etc.

LUMI is built for enterprises that need faster remediation, lower operational drag, and controlled autonomous action without adding more tools, dashboards, or workflow friction.

CAPABILITY MAP

From Prompt to Action in Minutes

Across infrastructure, cloud, apps, security, and AI, LUMI brings together the capabilities that usually sit across disconnected tools, teams, and consoles.



Incident Intelligence

Understand incidents instantly with AI-powered context and correlation.

- ✓ Full-stack visibility
- ✓ Event correlation
- ✓ Root-cause analysis
- ✓ Faster detection



Autonomous Action

Automate remediation with governed AI workflows.

- ✓ AI agents & workflows
- ✓ Restart, rollback, scale
- ✓ Policy guardrails
- ✓ Approval controls
- ✓ Faster resolution



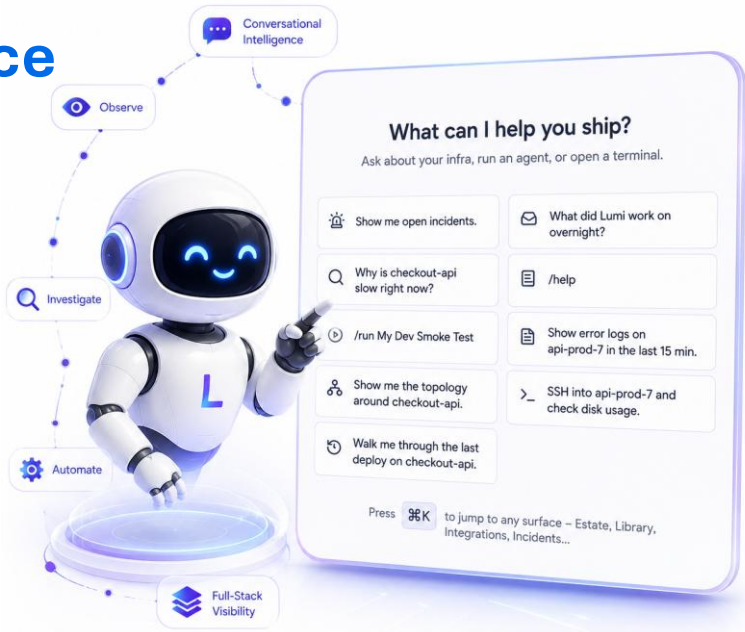
Works with Your Stack

Connect seamlessly with existing tools and platforms.

- ✓ Integrates with your IT tools
- ✓ Hybrid & multi-cloud ready
- ✓ Connects with your entire enterprise stack
- ✓ Unified cross-functional workflows in one layer

Driving AI-Powered Operational Excellence

-  **Accelerate incident resolution time** from hours to minutes. LUMI operates continuously across your environment.
-  **Cut operational overhead by ~40–60%** and manage your IT estate through natural language interactions.
-  **Scale capacity without adding headcount:** 85% of L1 and L2 alerts resolve autonomously within defined policy.
-  **Increase operator productivity with LUMI's** role-specific insights, next-best action recommendation, and action.
-  **Govern every autonomous action with policy-as-code,** human-in-the-loop approvals, and full auditability.
-  **Keep data sovereign** with private models that never leave your environment.



DEPLOYMENT MODEL

Your Estate, Your Terms

LUMI is designed to deliver value in days, not quarters, with deployment flexibility that aligns to enterprise control requirements.

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On-prem or SaaS

Self-hosted in your environment or consumed as SaaS.
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Fast time-to-value

Connect your environment and start seeing operational results in days.
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Always current

Continuous updates and new agents are delivered automatically.
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Elastic scale

Grow across hybrid and multicloud estates without operational redesign.
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Private by design

Hosted on private LLM – so autonomy never comes at the cost of control.



Accelerate Operator Productivity with LUMI

LUMI gives every operator role-specific insight and next-best action, then does the work alongside them. One coworker, tuned to how each team actually operates.

[Request a Demo](#)

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SRE Engineer
- 

Cloud Admin
- 

FinOps Analyst
- 

Network Engineer
- 

ITOps Engineer
- 

Custom Personas

ANALYST RECOGNITION

GIGAOM Recognized as **"Leader and Outperformer"** for Cloud Management Platform (CMPs)

NelsonHall Recognized as **"Leader"** in NelsonHall's Cloud Infrastructure Brokerage & Orchestration Services

ISG Recognized as **"Product Challenger"** in ISG's Private/Hybrid Cloud – Data Center Solutions